The People Side of Lean

Tools to Help You Move Beyond the Low-Hanging Fruit and Sustain the Journey





"Hard" Tools

"Soft" Tools

Diagnostic Tools

People Management Tools



The Lean Journey Evolution

How Lean Can Grow within an Organization – The Beginning Years



The People Side of Lean

Common Lean Journey Scenarios



"Hard" Tools

"Soft" Tools

Diagnostic Tools

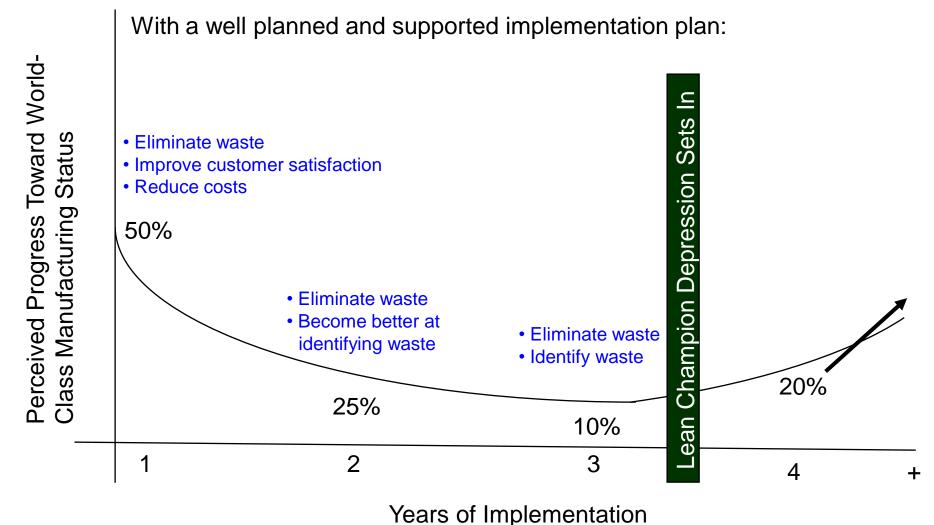
People Management Tools



1. The Journey starts off great but loses momentum after a certain period of time.



Lean Learning Curve Effect





2. Departments leverage some easier Lean tools, like 5S, but soon hit a holding pattern.

The 5S's are the keys to workplace organization, housekeeping, and visual management. This concept consistently produces an organized workplace.

Sort Straighten Sweep Schedule Sustain

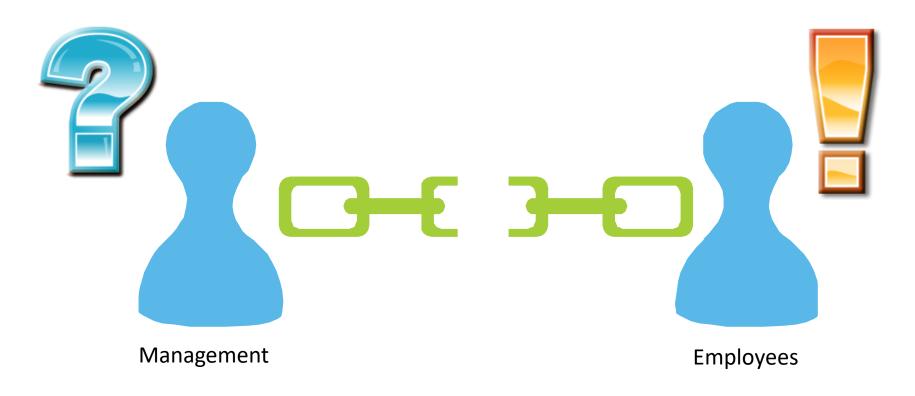


3. People flounder around without purpose, direction, or goals.



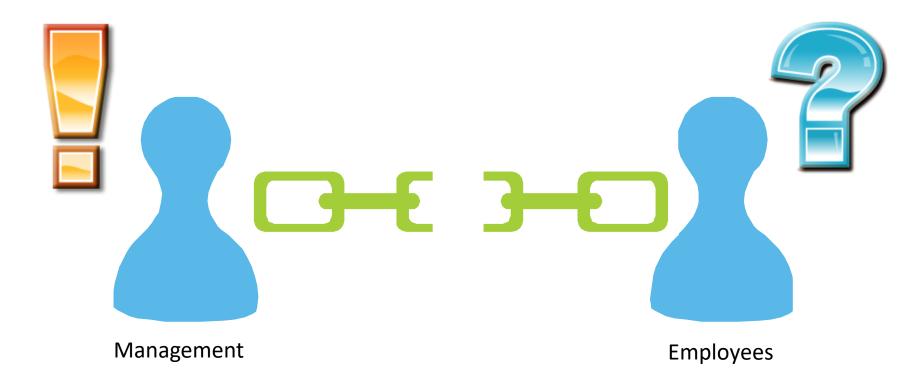


4. The Lean philosophy resonates well with employees, but management is disconnected.





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6. Lean never gets off the ground, despite talk. (All talk and no action)





7. People spend the majority of their time looking for automation improvements.



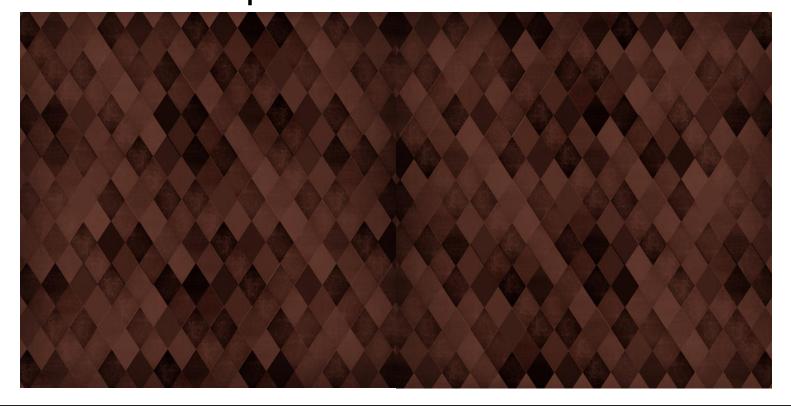


Automation and Icebergs





8. Lean becomes woven into the culture and fabric of the organization and has met or exceeded expectations.





In scenarios 1 through 7, there is a strong possibility for a Lean Implementation slowdown or stop.

However...



The Needs Still Exist

Employees still have:

- Issues / Challenges / Frustrations
- Ideas / Solutions

And they need a voice within the company.



The Ideas Are Still There

Lean promotes tapping into ideas at all levels of the organization and bubbling them up for action.





Changing Behaviors

Lean means getting people to change their behaviors of today for better behaviors tomorrow.







Lean = Combination

Lean is a combination of automation, "hard" tools, "soft" tools, people management tools, and diagnostic tools.



Sustaining Lean





Your Toolbox





For Long-Term Success

Must-haves for long-term Lean success are:

- Management Support
- Purpose/Goals/Direction
- "Hard" Tools Training
- "Soft" Tools Training
- People Management Tools
- Diagnostic Tools



Lean "Hard" Tools

5S

Kaizen

Value Stream Mapping



Lean "Soft" / People Tools



Barrier Analysis



Brainstorm Management



Change Management





Decision Analysis



Delegation Management



Employee Awareness



Employee Recognition



Internal Positioning

Perception Management



Priority Management



Process Analysis



Nills Analysis 🗞



Strategic Planning



Task Management



Team Management





Diagnostic Tools









Access to the Diagnostic Tools

Contact Patrick Seaton at Innovative Management Tools

Patrick Seaton | LinkedIn



Frameworks for Focused Conversations

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